



AGENDA

DES MOINES AREA REGIONAL TRANSIT AUTHORITY
TRANSIT RIDERS ADVISORY COMMITTEE
NOVEMBER 6, 2019 – NOON

- A. ROLL CALL AND ESTABLISHMENT OF QUORUM
- B. APPROVAL OF September 18, 2019 Minutes
- C. PUBLIC COMMENT
- D. ACTION ITEMS
 - 1. 2020 TRAC Meeting Dates (Catlin Curry)
- E. DISCUSSION ITEMS
 - 1. TRAC Member Update (Catlin Curry)
 - 2. Marketing and Communication Updates (Megan Grandgeorge)
 - 3. October Service Change Update (Carl Saxton)
 - 4. Customer Service Updates (Steve Wright)
 - 5. Customer Satisfaction Survey (Amanda Wanke)
- F. OTHER BUSINESS
- G. FUTURE AGENDA ITEMS
- H. UPCOMING MEETINGS
 - 1. DART Commission – Noon Tuesday, December 3, 2019, DART Central Station
 - 2. TRAC Meeting – Noon Wednesday, January 8, 2020 DART Central Station
- I. ADJOURN

STAFF CONTACT INFORMATION

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