



Meeting Minutes

DES MOINES AREA REGIONAL TRANSIT AUTHORITY
TRANSIT RIDERS ADVISORY COMMITTEE
JULY 14, 2021 – NOON
Zoom Meeting

[The above TRAC Meeting was held via Zoom. The Committee determined that it is impossible and impractical for all members of the Committee, staff and members of the public to be physically present at this meeting due to the Covid-19 pandemic, and that it is necessary to conduct this Committee meeting by electronic means.]

TRAC Members Present:

Carrie Kruse, Brandon Paulsen, Kirk Gustafson, Nicholas Phillip, Justin Bates, Susan Wells

TRAC Members Absent:

Cecilia Martinez, Emmanuel Smith, Kaylynn Strain, Zachary Bradley

DART Staff Present:

Catlin Curry, Jan Keeling, Luis Montoya, Amanda Wanke, Rick Pallister, Amy McCoy, Steve Wright

ROLL CALL AND ESTABLISHMENT OF QUORUM

The meeting was called to order by Chair, Carrie Kruse at 12:02 pm
Roll call was taken, and a quorum was met.

A. APPROVAL OF MEETING MINUTES

May 12, 2021 minutes were approved. Motion made by Susan Wells, seconded by Kirk Gustafson.

B. PUBLIC COMMENT

None

C. ACTION ITEMS

None

D. DISCUSSION ITEMS

1. Protective Barrier Update (Amanda Wanke)

Amanda Wanke, Chief Operating Officer & Deputy CEO, gave an update on the different types driver barriers being tested by DART.

2. Paratransit Update (Steve Wright)

Steve Wright, Transportation Manager, gave an update on Paratransit scheduling as well as giving feedback on the recent audit recommendations.

3. TOS Update (Luis Montoya)

Luis Montoya, Chief Planning Officer, gave an update on the Transit Optimization Study.

4. August Service Changes

Chief Planning Officer, Luis Montoya, presented information on upcoming service changes.

5. Van Donation Update (Catlin Curry)

Catlin Curry, Mobility Coordinator, shared information on the van donation process and recent recipients.

6. Marketing & Communications Update (Rick Pallister)

Rick Pallister, Marketing and Communications Manager, gave a “sneak peek” on upcoming changes to the website and an update on the “All the Stops” campaign.

E. OTHER BUSINESS

i. Discuss September meeting

It was determined that the September meeting should be hybrid, Susan Wells to chair as Carrie Kruse will not be able to be present. Details to follow closer to date.

F. TRAC MEMBER COMMUNICATIONS

None

G. FUTURE AGENDA ITEMS

None

H. UPCOMING MEETINGS

1. DART Commission – Noon Tuesday, August 3, 2021

2. TRAC – Noon Wednesday, September 15, 2021

I. ADJOURN

Chair, Carrie Kruse adjourned the meeting at 1:06 PM. It moved by Brandon Paulsen and seconded by Susan Wells. The motion was carried unanimously.