

# **TRAC**

## **MEETING MINUTES**

### **DES MOINES AREA REGIONAL TRANSIT AUTHORITY TRANSIT RIDERS ADVISORY COMMITTEE AUGUST 28, 2024 – NOON Hybrid Meeting**

*[The above TRAC Meeting was hybrid – in person at DART Central Station and virtual via Zoom. The Committee determined that it is convenient to offer this option to members of the Committee, staff and members of the public to accommodate for concerns related to the Covid-19 pandemic.]*

#### **TRAC Members Present:**

Todd Kilzer, Laurie Jones, David Campbell, Jeremy Guenther, MaryAnn Ryan, Kaylynn Strain, Brandon Paulsen, Lee Jasinski

#### **TRAC Members Absent:**

Justin Bates, Matthew Shankles

#### **DART Staff Present:**

Catlin Curry, Jan Keeling, Erin Hockman, Sarah Welch, Lewis Lowry, Tony Filippini

#### **ROLL CALL AND ESTABLISHMENT OF QUORUM**

The meeting was called to order by Brandon Paulsen at 12:04 p.m.  
Roll call was taken, and quorum was met.

#### **A. APPROVAL OF MEETING MINUTES**

July 31, 2024 minutes were approved.  
The motion was approved by Todd Kilzer and seconded by Lee Jasinski.

#### **B. PUBLIC COMMENT**

Heather Armstrong: Thank you for the operators at the ISF. Paratransit operators as well.  
Uber contract – make sure the vehicles are large enough to accommodate mobility devices.

Garland Armstrong: Echo thanks to the operators at the ISF. Make sure to accommodate mobility devices in the Uber contract.

#### **C. DISCUSSION ITEMS**

##### **1. REIMAGINE DART (Erin Hockman)**

Erin shared key updates about Reimagine DART and a timeline of the steps in the Reimagine DART process. Erin led TRAC members through an activity that the DART Commission went through to help prioritize what is important through the Reimagine process and system redesign.

Brandon requested that TRAC be involved in the process.  
Kaylynn asked if there were ways to engage with the DART Commission.  
Brandon asked to define what a “choice” rider is.  
Todd commented on the irony of restricting increases in property taxes.

Poll results – TRAC Members

- Connectivity
- Customer Satisfaction
- Equity

Poll Results – DART Commission

- Economic impact
- Equity
- Productivity

**D. OTHER BUSINESS**

**1. TRAC Membership Updates**

Catlin reported on upcoming changes to the committee.

**E. TRAC MEMBER COMMUNICATIONS**

**F. FUTURE AGENDA ITEMS**

**G. UPCOMING MEETINGS**

1. DART Commission – Noon, Tuesday, August 6, 2024 – Zoom / DCS
2. TRAC – Noon, Wednesday, August 28, 2024 – Zoom / DCS

**H. ADJOURN**

Brandon adjourned the meeting at 1:00pm.  
It was moved by Todd Kilzer and seconded Kaylynn Strain.  
The motion carried unanimously.