

TRAC

MEETING MINUTES

DES MOINES AREA REGIONAL TRANSIT AUTHORITY TRANSIT RIDERS ADVISORY COMMITTEE DECEMBER 18, 2024 – NOON Hybrid Meeting

[The above TRAC Meeting was hybrid – in person at DART Central Station and virtual via Zoom. The Committee determined that it is convenient to offer this option to members of the Committee, staff and members of the public to accommodate for concerns related to the Covid-19 pandemic.]

TRAC Members Present:

Laurie Jones, MaryAnn Ryan, Kaylynn Strain, Brandon Paulsen, Lee Jasinski, Matthew Shankles, James Hanold, David Campbell, Justin Bates, Todd Kilzer

TRAC Members Absent:

Jeremy Guenther

DART Staff Present:

Catlin Curry, Jan Keeling, Luis Montoya, Sarah Welch, Matt Harris, Brandon Alexander

ROLL CALL AND ESTABLISHMENT OF QUORUM

The meeting was called to order by Brandon Paulsen at 12:00p.m.
Roll call was taken, and quorum was met.

A. APPROVAL OF MEETING MINUTES

The November 20, 2024 minutes were approved.
The motion was approved by Lee Jasinski and seconded by Kaylynn Strain.

B. PUBLIC COMMENT

Garland Armstrong: Heather's birthday on New Year's Day. Taxis are not wanting to take tokens or mobile passes.

C. DISCUSSION ITEMS

1. Winter Weather Protocols (Luis)

Luis shared DART's policies and procedures for winter weather.

Brandon questioned the bus stopping at the actual stop rather than the next plowed driveway for drop off.

Matthew voiced concerns over being passed by buses that don't see customers at stops due to snow.

2. Reimagine DART Update (Sarah / Matt)

Sarah updated TRAC on the progress of Reimagine DART.

Matt provided information on the Reimagine DART Advisory Cabinet and the need for public input.

Sarah finished the presentation by providing upcoming dates for opportunities for TRAC to interact with Jarrett Walker and Associates

D. ACTION ITEM

2025 TRAC Meeting Calendar (Catlin)

It was moved by Lee Jasinski and seconded Mary Ann Ryan.

The motion carried unanimously.

E. TRAC CHAIR ELECTIONS

F. TRAC MEMBER COMMUNICATIONS

1. New TRAC Member (Catlin)

- 2. Lee had concerns over an unpleasant incident with DOD. Home to Senior Center, Senior Center to Doctor's office, Doctor's office to home. DOD unavailable for last leg, so Yellow Cab was contracted. Yellow Cab did not show for the last leg.**

G. FUTURE AGENDA ITEMS

- 1. Paratransit Update**
- 2. On Time Performance Discussion**
- 3. Grimes Withdrawal**
- 4. FY26 Budget Update**

H. UPCOMING MEETINGS

- 1. DART Commission – Noon, Tuesday, January 28, 2025 – Zoom / DCS**

- 2. TRAC – Noon, Wednesday, January 22, 2025 – Zoom / DCS**

I. ADJOURN

Brandon adjourned the meeting at 1:01pm.

It was moved by Brandon Paulsen and seconded Kaylynn Strain.

The motion carried unanimously.